



Q1i Quality Policy

100% customer satisfaction is the ultimate goal for Quality One Inspection Services Incorporated.

Quality is a measure of our performance as experienced by our customers and our success in the market depends on our ability to meet or exceed customer expectations.

Quality Excellence is built on the commitment and proactive participation by all employees, which means everyone at Q1i is responsible for Quality in everything that we do.

Satisfied Customers

- At Q1i, we are committed to providing our customers with products and services that meet or exceed their requirements and expectations
- To succeed we listen to our customers continuously, understand their needs, implement improvements in our service and processes.
- We must always be better than our competitors and deliver our services right the first time efficiently, professionally, and reliably every time.

Value

- At Q1i we believe that Performance demonstrates our Value to our Customers. If we satisfy our customers, if we listen to our customers, if we do a better job than our competitors, and if we deliver our services efficiently, professionally, and reliably, we provide unmatched value to our customers, their products, and their projects.

Continuous improvement

- The way that we work, build and measure is proactive. We can obtain and maintain 100% customer satisfaction by continuously improving the effectiveness and efficiency of our services and product to our customers by refining our service and focusing on their specific and continuously changing needs.
- This establishes and builds a trusting relationship between our clients and our people.

Will Wagner

President & CEO

Q1i-Quality One Inspection Services Inc.